

Integrated Policy on Quality, Safety, Sustainability, and Data Protection

Daldoss Elevetronic S.p.A., a mechanical engineering company specialized in the design, production, installation, and maintenance of elevators for transporting people and goods, adopts this **Integrated Policy** as the foundation of its Management System for Quality and Safety, guided by principles of responsibility, innovation, sustainability, and regulatory compliance.

Our Commitments

Quality and Customer Satisfaction (*UNI EN ISO 9001:2015, UNI EN 1090*)

- Ensure that the products and services provided comply with legal, regulatory, and contractual requirements.
- Pursue customer satisfaction through the quality of processes, punctuality, reliability, and safety of our elevators.
- Promote continuous improvement in all phases: design, manufacturing, installation, and maintenance.

Occupational Health and Safety (*Italian Legislative Decree 81/2008 and INAIL Guidelines*)

- Guarantee safe working environments by preventing accidents and occupational illnesses.
- Adopt effective prevention and protection measures, in line with the Consolidated Safety Act and INAIL guidelines.
- Involve employees and workers' safety representatives (RLS) in risk assessment, hazard reporting, and promotion of a safety culture.
- Provide all employees, collaborators, customers, and suppliers with adequate and regularly updated organization and information to combat the spread of Covid-19 (including, where possible, remote work and video conferencing).

Information Security and Data Protection (*GDPR*)

- Ensure the confidentiality, integrity, and availability of processed personal and corporate data, in compliance with EU Regulation 2016/679 (GDPR).
- Guarantee that all data processing is carried out in accordance with the principles of lawfulness, data minimization, transparency, and accountability.
- Continuously train personnel on the conscious use of technologies and compliance with corporate cybersecurity policies.

Sustainability and Climate Change (*ISO 9001:2015 Amd 1:2024*)

- Integrate risk and opportunity assessments related to climate change within the organizational context.
- Reduce environmental impact through the responsible use of energy, materials, and natural resources.
- Promote sustainable design and procurement choices, encouraging a culture of environmental responsibility throughout the value chain.

Implementation, Monitoring, and Improvement

- Ensure dissemination, understanding, and implementation of this policy at all company levels and among collaborators and suppliers.
- Periodically review the policy to verify its adequacy in relation to objectives and organizational context.
- Allocate appropriate resources, tools, and skills for achieving the specific objectives established annually.
- Evaluate the performance of adopted systems through internal audits, indicators, management reviews, and improvement plans.

By adopting this policy, Management demonstrates the Company's commitment to the continuous improvement of the Quality Management System, the protection of workers' health and safety, the proper handling of personal and corporate data, and environmental sustainability.

Pergine Valsugana (TN) Italy, July 1st, 2025

the Management



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